

Council Tax and Business Rates Collection Rates 2021-22

Appendix

Appendix 9 - Council Tax and NNDR Collection 2025/26

Current Year Charges - 2025/26			The annual collection rate is just below the target. 98.01% of 2025/26 council tax collected within the financial year is still a very good result, especially in the backdrop of rising living costs. It is well above the national average for all England councils, which is 95.62%. The council tax team continue to work with those customers struggling to pay and where appropriate maximise entitlement to benefits or discounts. Robust recovery action will continue against those avoiding payment
Monitoring Period	% Collected at 31/03/2026	Target 31/03/2026	
	98.01%	98.20%	
Comparison with 2024/25	As at 31/03/2025		
	98.18%		

Previous Years Charges Outstanding in 2025/26			The arrears outstanding at the end of 2025/26 have reduced by more than the target level. The council tax team continue to work closely with those customers struggling to pay and robust recovery action will continue against those avoiding payment
Monitoring Period	Amount outstanding at 31/03/2026	Target 31/03/2026	
	£2,531,064	£2,700,000	
Comparison with 2024/25	Amount outstanding at 31/03/2024		
	£2,360,311		

Business Rates 2025/26

Current Year Charges - 2025/26			The annual collection rate is below the target. 97.19% of 2025/26 business rates collected within the financial year is still a very good result and is above the national average for all England councils, which is 96.77%. The business rates team continue to work with those business rate payers struggling to pay. Robust recovery action using all legal powers available will continue against those avoiding payment
Monitoring Period	% Collected at 31/03/2026	Target 31/03/2026	
	97.19%	97.50%	
Comparison with 2024/25	As at 31/03/2024		
	97.64%		

Previous Years Charges Outstanding in 2025/26			The arrears outstanding at the end of 2025/26 have not quite reduced to the target level. The business rates team continue to work closely with businesses struggling to pay and robust available enforcement powers are being utilised against those businesses avoiding payment
Monitoring Period	Amount outstanding at 31/03/2026	Target 31/03/2026	
	£1,231,182	£1,200,000	
Comparison with 2024/25	Amount outstanding at 31/03/2024		
	£595,851		